



Doing Business with Apple Government

Exceeding the business needs of our government customers is our priority. We've put together these resources to help make doing business with us as easy as possible.



To start enjoying the unique benefits Apple offers its government customers, you'll need to establish an Apple government account with agreed-upon terms and conditions.

Visit <https://www.apple.com/education/purchase/contracts/>, select your state, and determine your institution's eligibility.

Contact us at governmentsso@apple.com with any questions about the available agreements.

Apple Store For Government Institutions

Our online store at ecommerce.apple.com is the best way to shop for and buy Apple products and accessories at government pricing. Make sure you've completed the registration process at ecommerce.apple.com in order to shop the Apple Store for Government Agencies.

Once registered for [eCommerce.apple.com](https://ecommerce.apple.com), you can place orders, convert sales representative created quotes into new orders, create your own proposals, download invoice copies, check order status, and more.

For assistance with registering for and using the Apple Store for Government Institutions, please see below options.

- Review our online video tutorials at <https://video.ibm.com/ecommerce-help>
- Email us at GovernmentSSO@apple.com.

Payment Methods and Requirements

- For prepaid accounts, Apple requires payment in full before your order can ship.
- Purchases through our online store can be made using a credit card, P-card, or via contract terms using a PO number.
- Credit card and P-cards aren't eligible to pay a terms invoice and must be selected as the payment method at checkout online.
- A physical copy of a PO should not be sent to Apple if order placed online at [eCommerce.apple.com](https://ecommerce.apple.com). -Check payments: Apple Inc., P.O. Box 846095, Dallas, TX, 75284-6095.
- ACH and wire transfers should be used for faster payment processing.
 - ACH payments: Bank of America | Routing number (ABA #): 111000012 | Apple account number: 3751294243
 - Wire transfers: Bank of America | Routing number (ABA #): 026009593 | Apple account number: 3751294243
- Please send remittances referencing Apple invoice and customer number to cash_apps@apple.com.
- Prepaid orders paid by check should include a remittance and may be subject to hold until funds are cleared by the bank.

Need Assistance with a placed order?

Once you've placed the order, it's easy to stay up to date on your order status!

Online Order Status:
www.apple.com/orderstatus or
[eCommerce.apple.com](https://ecommerce.apple.com)

Order Inquiries & Requests to Change/Cancel
Orders: GovernmentSSO@apple.com

W9 Requests:
w9request@apple.com

Tax Questions or Credits:
salestax@apple.com

Quotes:
agovquotes@apple.com

Invoice Requests:
amr_arrequest@apple.com or
[eCommerce.apple.com](https://ecommerce.apple.com)